

## MyCountry flat Options

The foreign flat rate for your mobile subscription. Call a country of your choice as often and as long as you want. Available for Austria, Germany, France, Italy, Portugal, Spain, USA, United Kingdom.

### Options for mobile subscription

	Options / countries
Options	flat Austria flat Germany flat France flat Italy flat Portugal: Portugal (incl. Madeira, Azores) flat Spain: Spain (incl. Canary Islands, Balearic Islands) flat UK: United Kingdom (Great Britain, Northern Ireland) excl. Channel Islands (Guernsey, Jersey, Isle of Man) flat USA: USA (incl. Alaska, Hawaii) (Guernsey, Jersey, Isle of Man)
Basic monthly fee (without discount)	CHF 15.00 per option/country
Note	Multiple mycountry flat options or countries can be purchased independently at the same time.

	Services
Calls to foreign landline networks	Unlimited  Calls to special numbers, short numbers, and added value services abroad are excluded.
Calls to a foreign mobile network	Unlimited  Calls to special numbers, short numbers, and added value services abroad are excluded.
Call forwarding abroad	Unlimited
Special and short numbers	Connections to special numbers, short numbers, and value-added numbers abroad as well as calls made to participants over a satellite connection or participants with a satellite number are excluded.
Roaming	Excluding calls made to the flat foreign country from a foreign country (roaming). The option is only valid for calls made to the flat foreign country from Switzerland.
Overseas territories	Overseas territories of the countries listed are excluded, particularly:  France: excluding French Guiana, Guadeloupe, Martinique, Mayotte, Réunion, Saint Martin, Saint Barthélemy, Saint-Pierre and Miquelon, Wallis and Futuna, French Polynesia, New Caledonia  USA: excluding American Virgin Islands, American Samoa, Guam, Puerto Rico.  United Kingdom UK: excluding Anguilla, Bermuda, British Virgin Islands, Falkland Islands, Gibraltar, Cayman Islands, Montserrat, Pictairn, St. Helena, Ascension, Tristan da Cunha, South Georgia, Sandwich Islands, Turks and Caicos Islands

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	Use
Available to	Sunrise Freedom, MTV mobile Freedom, and older mobile subscriptions.
Registration	<ul style="list-style-type: none"> <li>• By texting FLAT "COUNTRY NAME," e.g. FLAT GERMANY to 5522</li> <li>• Online at <a href="https://sunrise.ch/MySunrise">sunrise.ch/MySunrise</a></li> <li>• In any Sunrise center.</li> <li>• via our call center: 0800 707 505</li> </ul>
Activation	The option is activated starting the day after registration.
Duration	1 month. The duration is determined based on the number of calendar days in the month of activation.
Renewal	At the end of each month, the option is automatically renewed at midnight (CET).
Cancellation	<p>The option can be cancelled at the end of any duration period. The option can be used until midnight on the last day of the duration period.</p> <p>The option is automatically cancelled if the subscription the option is based on is cancelled.</p>
Cancellation	<ul style="list-style-type: none"> <li>• By texting FLAT "COUNTRY NAME" STOP, e.g. FLAT GERMANY STOP to 5522</li> <li>• Online at <a href="https://sunrise.ch/MySunrise">sunrise.ch/MySunrise</a></li> <li>• At any Sunrise center.</li> <li>• via our call center: 0800 707 505</li> </ul>
Invoicing	The fee for the option is invoiced at activation. The option fee is automatically invoiced on a monthly basis until the option is cancelled. If you cancel during a billing period, the basic charge for the entire month will apply.

	Miscellaneous
Disconnection of connection	Sunrise is authorized to automatically disconnect the connection after about 2 hours of call time. The connection can then be re-established.
Support	Free technical support over the phone at 0800 707 707
Contract components	<p>Contract for mobile phone services</p> <p>Special provisions for mobile phone services</p> <p>General terms and conditions</p>