

travel unlimited US & Canada

- Unlimited data in the US & Canada
- Unlimited calls and SMS from Switzerland to the US & Canada and vice versa
- Unlimited calls and SMS within the US & Canada
- Minimum duration 1 month or 1 year

Options for a mobile subscription

Costs	
Basic fee (without discounts)	<ul style="list-style-type: none"> • travel unlimited US & Canada (for at least 1 month) CHF 35.–/month • travel unlimited US & Canada (for at least 1 year) CHF 30.–/month
Services	
Description	Unlimited data in the US and Canada. Unlimited calls and SMS from Switzerland to the US and Canada, as well as within these countries and from there to Switzerland.
Countries	<ul style="list-style-type: none"> • US, incl. Puerto Rico, Alaska and Hawaii. Overseas territories of the US are excluded, particularly: American Virgin Islands, American Samoa and Guam. • Canada
	<p>Unlimited in the US and Canada, with 40 GB per month at the maximum possible high speed, then continue unlimited surfing with reduced speed (downloads 256 kbit/s, uploads 128 kbit/s).</p> <p>The option can be supplemented anytime with a roaming data package.</p>
Conditions	<p>Eligible mobile subscriptions:</p> <ul style="list-style-type: none"> • Mobile start, Mobile classic, We Mobile • Fresh Mobile, Up Mobile
Examples of use	<p>Included use:</p> <ul style="list-style-type: none"> • Data connection in the US and Canada • Calls or SMS from Switzerland to the US and Canada • Outgoing calls from the US and Canada to Switzerland • Calls or SMS from the US and Canada to the US and Canada • Listening to voice messages in the US and Canada • Incoming calls from anywhere in the world while in the US or Canada • SMS from the US, Canada to anywhere in the world <p>Use that is not included:</p> <ul style="list-style-type: none"> • Calls from the US, Canada to another country are billed at the standard rate, see sunrise.ch/roaming
Special and short numbers while abroad	Calls made to special and short numbers within the country, including value added services, are charged at the standard roaming rate and not included in the roaming options.

Services	
Toll-free numbers abroad	Just like special numbers, calls made from the country visited to toll-free numbers in the same country or another country are charged at a higher rate and are not included in the roaming option.
Usage	
Activation	The services are made available immediately after activation of the option.
Registration	<ul style="list-style-type: none"> cockpit.sunrise.ch (free access worldwide) Online at sunrise.ch/mysunrise SMS with the text "USCANADA" to 5522, for travel unlimited US & Canada (for at least 1 month) or text "USCANADA YEARLY" to 5522 for travel unlimited US & Canada (for at least 1 year) At any Sunrise Shop. By contacting our call center: 0800 707 505
Deactivation	<ul style="list-style-type: none"> cockpit.sunrise.ch (free access worldwide) Online at sunrise.ch/MySunrise SMS with the text "USCANADA STOP" to 5522, for travel unlimited US & Canada (for at least 1 month) SMS with the text "USCANADA YEARLY STOP" to 5522, for travel unlimited US & Canada (for at least 1 year) At any Sunrise Shop. By contacting our call center: 0800 707 505
Duration	<ul style="list-style-type: none"> For the option travel unlimited US & Canada (for at least 1 month), the minimum duration is 1 month. For the option travel unlimited US & Canada (for at least 1 year), the minimum duration is 1 year.
Renewal	<ul style="list-style-type: none"> The option travel unlimited US & Canada (for at least 1 month) is renewed automatically each month. The option travel unlimited US & Canada (for at least 1 year) is renewed automatically every month after expiry of the minimum duration of 1 year. The subscription can be canceled on a monthly basis.
Cancellation	<ul style="list-style-type: none"> The option travel unlimited US & Canada (for at least 1 month) can be canceled at any time to the end of the month. The option can be used until midnight on the last day of the duration of the contract. The option travel unlimited US & Canada (for at least 1 year) can be canceled at any time after expiry of the minimum duration of 1 year, to the end of a month. The option can be used until midnight on the last day of the duration of the contract.
Early cancellation	If the option travel unlimited US & Canada (for at least 1 year) is canceled prematurely, the customer must pay the remaining value of the outstanding installments up to the end of the option's duration at once.
Billing	If activation occurs in the middle of the month, the remaining portion of the partial month is billed on a pro rata basis. The fee for the option will then be billed automatically on a monthly basis until it is canceled. If a customer cancels during the current billing month, the basic fee for the entire month will apply.

Miscellaneous	
Support	Free technical phone support at 0800 707 707
Components of the contract	<ul style="list-style-type: none"> - Contract for mobile phone services - Provisions for proper use of mobile Internet - Special provisions for mobile telephony services - General terms and conditions <p>All documents are available at www.sunrise.ch/gtc</p>
Version	May 2022