

travel data options

Inexpensive roaming data packages for surfing abroad

- Various package sizes for all regions and zones in the world
- Also to supplement other roaming options

Roaming options for mobile subscriptions and prepaid

	Roaming options for Region 1		
Data volume for Region 1	300 MB	1 GB	5 GB
SMS keyword	S reg1	M reg1	L reg1
Usage time	12 months	12 months	12 months
One-time costs	CHF 5.90	CHF 14.90	CHF 39.90
	Roaming options for countries outside Region 1 (zones)		
Data volume for Zone A	100 MB	500 MB	2 GB
SMS keyword	100 zona	500 zona	2GB zona
Usage time	12 months	12 months	12 months
One-time costs	CHF 14.90	CHF 39.90	CHF 79.90
Data volume for Zone B	100 MB	500 MB	
SMS keyword	100 zonb	500 zonb	
Usage time	12 months	12 months	
One-time costs	CHF 29.90	CHF 69.90	
Data volume for Zone C	100 MB	500 MB	
SMS keyword	100 zonc	500 zonc	
Usage time	12 months	12 months	
One-time costs	CHF 39.90	CHF 99.90	
Data packages for Zone D	100 MB		
SMS keyword	100 zond		
Usage time	12 months		
One-time costs	CHF 49.90		

	Region - Zone
Region 1 countries (46 countries)	<p>Austria, Andorra, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom UK, United States of America (including Alaska, Hawaii, Puerto Rico), and Vatican City.</p> <p>Overseas territories of the countries listed are excluded:</p> <ul style="list-style-type: none"> • The Netherlands: Aruba, Bonaire, Curacao, Sint Eustasius, Saba, Sint Maarten. • France: French Guiana, French Polynesia, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, Saint Barthélemy, Saint Martin, Saint-Pierre and Miquelon, Wallis and Futuna. • USA: American Virgin Islands, American Samoa, Guam. • United Kingdom UK: Anguilla, Ascension, Bermuda, British Virgin Islands, Cayman Islands, Falkland Islands, Montserrat, Pitcairn, Sandwich Islands, South Georgia, St. Helena, Tristan da Cunha, Turks and Caicos Islands
Countries in Zone A	<p>Albania, Argentina, Australia, Bosnia-Herzegovina, Brazil, Cambodia, China, Christmas Island, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, El Salvador, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Macau, Malaysia, Mexico, Moldova, Montenegro, Morocco, Myanmar, Nicaragua, North Macedonia, Palestine, Panama, Peru, Philippines, Qatar, Russia, Serbia, Singapore, South Africa, South Korea, Sri Lanka, Thailand, Ukraine, United Arab Emirates, Vietnam</p>
Countries in Zone B	<p>Algeria, Angola, Anguilla, Antigua and Barbuda, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Bermuda, Botswana, Cameroon, Cayman Islands, Central African Republic, Chile, Dominica, Ghana, Grenada, Guinea, Guinea-Bissau, Guyana, Ivory Coast, Jamaica, Laos, Madagascar, Montserrat, Nepal, New Zealand, Nigeria, Oman, Saint Kitts and Nevis, Santa Lucia, Saudi Arabia, Senegal, St. Vincent and the Grenadines, Trinidad and Tobago, Tunisia, Turks and Caicos Islands, Uganda, Uruguay, Venezuela, Virgin Islands (GB), Yemen</p>
Countries in Zone C	<p>Cape Verde Islands, Congo Democratic Republic, Gambia, Iran, Niger, Seychelles, Sierra Leone, Swaziland, Taiwan, Tanzania, Zambia</p>
Countries in Zone D	<p>Afghanistan, Armenia, Benin, Bolivia, Bonaire, Burkina Faso, Chad, Cuba, Curaçao, Ethiopia, Fiji, French Guiana, Georgia, Guadeloupe, Haiti, Kyrgyzstan, Lebanon, Liberia, Malawi, Mali, Martinique, Mauritius, Mayotte, Mongolia, Mozambique, Nauru, Pakistan, Papua New Guinea, Paraguay, Réunion, Rwanda, Saba, Saint Barthélemy, Saint Martin, Samoa, Sint Eustatius, Sint Maarten, Sudan, Suriname, Tonga, Uzbekistan, Vanuatu, Zimbabwe</p>
Satellite roaming	<p>Roaming via satellite connections, such as in airplanes and on cruise ships, is not included in the roaming options and is blocked for data roaming.</p>

	Use
Available for	<p>Mobile subscriptions: We Mobile, We Connect, Sunrise Freedom, Mobile internet, and other older mobile subscriptions.</p> <p>Prepaid: Sunrise Prepaid Unlimited, Sunrise Prepaid airbag, Sunrise Prepaid Young, and older prepaid products</p>
Registration	<ul style="list-style-type: none"> • cockpit.sunrise.ch (free access worldwide) • sunrise.ch/mysunrise • Sunrise Shop • Text the keyword for the desired data package to 5522 • Call center: 0800 707 505
Activation	<p>The option can be activated on the date of your choice within 12 month² of registration. The option is automatically activated the first time you start using roaming data.</p> <p>Activation always occurs according to the Swiss time zone. Pay attention to time differences.</p>
Duration	<p>The duration of 12 months starts when the option is activated. The duration is determined by the number of calendar days in the activation month and ends at the same time of day as when the option was activated.</p>
Renewal	<p>The option ends automatically and is not renewed.</p>
Time zone	<p>Activation, deactivation, and duration of use are always executed based on the Swiss time zone. Pay attention to time differences.</p>
Overages Data volume	<p>If you use up all of your included data volume before the duration of use is over, the data used from then until the end of the duration of use will be billed at the standard roaming rate.</p> <p>To keep costs under control, additional data usage after the option expires can be blocked in cockpit.sunrise.ch.</p>
Further options	<p>A new option can be purchased at any time. The data volume of the previous option is used up first.</p>
No transfer	<p>If your included credit is not used up within the given duration period, it will expire. It cannot be transferred to a newly purchased option.</p>
Usage control	<p>To assist with cost control, SMS messages will be sent to keep you informed of usage and data usage as follows:</p> <ul style="list-style-type: none"> • SMS when an option is purchased • SMS when the option is activated (first use abroad) • SMS once 50% of the included data volume has been used up • SMS message once the included data volume has been used up • SMS on the day when the option runs out at midnight. <p>You can also monitor data usage at cockpit.sunrise.ch.</p>

	Miscellaneous
Data billing increments	No increment
Credit hierarchy	<p>If several roaming volume credits are available during a stay abroad, they will be used up in the following order:</p> <ol style="list-style-type: none"> 1. Volume from an activated travel data option 2. Volume from an activated travel days option 3. Volume from the mobile subscription 4. Volume from a recurring roaming option 5. Volume from a purchased but not yet activated travel data option 6. Volume from a travel day pass
Data speed outside Switzerland	<p>Surfing abroad is also possible with high-speed 4G (up to 100 Mbps), depending on the country and the roaming partner. See sunrise.ch/roaming for a list of countries and roaming partners.</p> <p>Note: High-speed surfing abroad does not count against the monthly national high-speed data volume of the Freedom subscription.</p>
Set-up/Personalization	At sunrise.ch/help you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.
Support	Free technical phone support at 0800 707 707
Contract components	<ul style="list-style-type: none"> - Special provisions for mobile phone services - General Terms and Conditions <p>All documents are available at www.sunrise.ch/gtc</p>
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