

## T@KE AWAY PREPAID

### 5G from Sunrise. Great benefits.



### Prepaid rate

**Ultra-short response times**  
Direct access to content of your favorite apps - without any waits!

**Maximum speed**  
Download and enjoy your favorite films within a few seconds.

**Expanded capacity**  
Parallel streaming without any loss of speed - for the entire family.

General	
Basic monthly fee	None
Minimum duration	None
Activation fee SIM card or eSIM	The activation fee, including SIM, is CHF 19.90. The SIM contains a free credit of CHF 20.00. With a prepaid bundle, there will be a free credit of CHF 5.00.
Mobile Internet in Switzerland	
T@KE AWAY PREPAID Dayflat	CHF 3.- / day of use
Data volume	Unlimited
Data speed	Unlimited high-speed 5G
Maximum speed	Up to 2 Gbit/s on the 5G network Up to 700 Mbit/s (download) and 300 Mbit/s (upload) on the 4G network
SMS / MMS in Switzerland	
SMS (to all Swiss networks)	CHF 0.25 / SMS
SMS (from Switzerland to abroad)	CHF 0.25 / SMS
MMS (to all Swiss networks)	CHF 0.50 / MMS
MMS (from Switzerland to abroad)	CHF 1.00 / MMS
Use	
Registration and activation	You must register in person at a Sunrise shop and have a valid passport or ID card with you. The SIM is not activated until the purchaser is lawfully registered. We reserve the right to decline the sale or registration of several SIM to the same person.
Where/how to reload	<b>In Switzerland:</b> With a credit card, at ATM machines, at Post Offices, at Post ATM machines, through Postfinance accounts, at SBB ATM machines, via Sunrise billing, at any Sunrise center and at many retail locations (such as Migros, Coop, Denner, Interdiscount, Fust, gas station shops, newsstands and specialized retailers)
Checking your balance	Key combination *121#  In certain situations, there might be a time lag between the time the volume is used and the time the charge is applied.
Time-delayed billing	In certain situations, there might be a delay with billing for the connection costs (such as with roaming). This may lead to a negative balance that is usually owed.

	Use
Cancellation due to non-use	If a prepaid mobile connection is not used for 12 months, Sunrise reserves the right to suspend the mobile connection with no advance notice. If the customer does not request reactivation of the connection within the next six months, Sunrise reserves the right to cancel the contract and reclaim the phone number so it can be reissued.
Account balance	<p>The disbursement of prepaid balances is generally not possible. This also applies to balance transfers to another prepaid product.</p> <p>Disbursements due to the deactivation of a connection are the exception.</p> <p>There is no right of disbursement regarding initial balances, refill activities, and bonus balances. The processing fee is CHF 30.00 per phone number, which will be deducted directly from the prepaid balance to be disbursed.</p> <p>Prepaid SIM status</p> <p><u>Active</u> Last chargeable use within the last 365 days (12 months)</p> <p><u>Suspended</u> Last chargeable use between 366 days and 548 days (12 to 18 months) The prepaid phone number can be activated in <a href="#">My Sunrise</a>, at a <a href="#">Sunrise shop</a>, or by contacting Sunrise Customer Care. Once the phone number is activated, a chargeable service must be used within 30 minutes (call, SMS, MMS, data). Then, the status of the prepaid changes back to "active".</p> <p><u>Deactivation</u> Last chargeable use more than 549 days (18 months) Sunrise has the right to cancel the prepaid contract. The phone number in question is returned to Sunrise without compensation and is reassigned.</p>
Transferring a SIM to another person is prohibited	If a prepaid SIM is transferred to another person, we will continue to notify the responsible authorities, upon their inquiry, of the name and address of the initial purchaser. If a criminal act is committed using a transferred prepaid SIM, the initial purchaser can potentially be prosecuted for complicity, aiding and abetting or obstruction of justice.
	Miscellaneous
Service fees	See <a href="#">service fee price list</a>
Replacement SIM	A replacement SIM can be ordered for free in <a href="#">My Sunrise</a> . For us to send you the new SIM, you must top up your prepaid balance with a minimum of CHF 20.00 during the next 48 hours, regardless of your current calling time credit.
Sunrise network coverage	See <a href="#">network coverage map</a> .
Wi-Fi Calling	If you get a weak signal inside your home, the Sunrise Wi-Fi calling will improve reception for mobile calling. More info: <a href="http://sunrise.ch/wificalling">sunrise.ch/wificalling</a>
Set-up/Personalization	At <a href="http://sunrise.ch/help">sunrise.ch/help</a> you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.
Support	Free technical phone support at 0800 707 707

	Miscellaneous
Contract components	<ul style="list-style-type: none"><li>- Contract for mobile phone services</li><li>- Provisions for proper use of mobile Internet</li><li>- Special provisions for mobile phone services</li><li>- General Terms and Conditions</li></ul> <p>All documents are available at <a href="http://www.sunrise.ch/gtc">www.sunrise.ch/gtc</a></p>
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