

Sunrise Prepaid Unlimited 30 days option

- The first completely unlimited prepaid offer in Switzerland.
- Unlimited calls, SMS/MMS to all Swiss networks
- Unlimited 4G+ high-speed surfing in Switzerland
- With a flat rate for 30 days.

Prepaid option

	General
Option price	CHF 50.00
Usage time	30 days, with automatic renewal.
Included services	<p>It grants unlimited use of the following services within Switzerland for the duration of the 30 days:</p> <ul style="list-style-type: none"> - Unlimited outgoing and incoming calls to all Swiss networks - Unlimited SMS/MMS to all Swiss networks - Unlimited surfing in Switzerland - Unlimited 4G+ high-speed Internet up to 300 Mbit/s (download) and 150 Mbit/s (upload) <p>This does not include connections to short and special numbers or to value-added numbers (e.g. 18xx, 084x, 090x). Otherwise, the terms and conditions of the underlying prepaid rates for the option shall apply.</p>
	Use
Available for	<p>Option available for all Sunrise Prepaid rate plans.</p> <ul style="list-style-type: none"> - Not compatible for Sunrise Prepaid Take Away. <p>Change to a current rate plan? Simply send an SMS with the keyword "airbag" or "unlimited" to 5522.</p>
Registration by SMS or online	<p>Register by sending an SMS to 5522 with the text "UNLIMITED30" or online in "My Sunrise".</p> <p>The option is activated immediately after registration if the credit balance is sufficient. If the credit balance is not sufficient at the time of registration, activation will be suspended until enough credit has been added to the account. Activation is confirmed by SMS.</p>
Registration with voucher	<p>Type the following combination of keys in your dialer: *131*, plus 16 digits code followed by # press the call key. <i>Example:</i> *131*1234567890123456#</p> <p>Then press the call button. Activation is performed immediately and confirmed by SMS.</p>
Duration	30 days. One day of use lasts 24 hours starting at the time of activation.

	Use
Renewal	<p>The option automatically renews every 30 days as long as sufficient credit is available or a new voucher is redeemed.</p> <p>Renewal of the option is confirmed by SMS.</p> <p>If the credit balance is not sufficient at the time the option is renewed, option renewal is suspended for 72 hours. If sufficient credit is added to the account balance during this time, the option automatically activates at the time the credit is added. Otherwise the option will be permanently deleted and will have to be activated again if needed.</p>
Stop renewal	<p>Send an SMS containing the text "UNLIMITED30 STOP" to 5522 or deactivation of the option in "My Sunrise."</p> <p>The option can be used until the duration of the option expires.</p>
Invoicing	<p>The fee for the option is billed at the time of activation or renewal, either through an account debit or by voiding the voucher.</p>
Information about data speed	<p>The transmission speeds listed represent optimal performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings, or other factors and may be slower than the specified maximum Internet speed.</p> <p>Excessive use of mobile network services can impair network performance which has a direct effect on other mobile network customer's user experience. In order to prevent this situation, Sunrise will temporarily deprioritize data traffic of customers who reach a certain limit value. This generally only becomes noticeable when carrying out more data-intensive activities and only on antenna cells that are temporarily overloaded. More information you will find on our website.</p>
Special information about Sunrise Prepaid Unlimited vouchers	
Voucher conditions	<p>The voucher has a value which can be used to purchase the option for the desired duration. The voucher can only be redeemed using a previously activated prepaid SIM card (not included in the voucher). If the voucher is simultaneously purchased with a new prepaid SIM, please activate the prepaid SIM before redeeming the voucher.</p>
Voucher registration, activation	<p>The corresponding value of the voucher is immediately credited to the account following the purchase of the Sunrise Prepaid Unlimited voucher. The option is activated immediately after registration. See above for details about registration.</p> <p>Exception: For the Sunrise Unlimited Prepaid rate, the option is only activated after expiration of the 24-hour usage period.</p>
Multiple vouchers	<p>No more than two vouchers may be redeemed at once.</p>
Miscellaneous	
Alternative option	<p>The "Sunrise Prepaid Unlimited 90 days" option with a duration of 90 days can be selected as an alternative.</p>
Set-up/Personalization	<p>At sunrise.ch/help you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.</p>

	Miscellaneous
Support	Free technical phone support at 0800 707 707
Contract components	<ul style="list-style-type: none">- Provisions for proper use of mobile Internet- Special provisions for mobile phone services- General Terms and Conditions <p>All documents are available at www.sunrise.ch/gtc</p>
Status	May 2022