

Sunrise Prepaid Unlimited 7 days 5G option

- The first completely unlimited prepaid offer in Switzerland.
- Unlimited calls, SMS/MMS to all Swiss networks
- Unlimited 5G high-speed surfing in Switzerland
- With a flat rate for 7 days.

Prepaid option

General	
Option price	CHF 19.90
Usage time	7 days, with automatic renewal.
Included services	<p>It grants unlimited use of the following services within Switzerland for the duration of the 7 days:</p> <ul style="list-style-type: none"> - Unlimited outgoing and incoming calls to all Swiss networks - Unlimited SMS/MMS to all Swiss networks - Unlimited surfing in Switzerland - Unlimited 5G high-speed Internet up to 2 Gbit/s <p>This does not include connections to short and special numbers or to value-added numbers (e.g. 18xx, 084x, 090x). Otherwise, the terms and conditions of the underlying prepaid rates for the option shall apply.</p>

Services	
Data speed	up to 2 Gbit/s
5G advantages	<ul style="list-style-type: none"> • Ultra-short response times, maximum speed. There are no longer any noticeable delays. Mobile Internet will be up to 20 times faster than today's 4G and 4G+ connections. This allows enormous volumes of data to be transmitted very quickly. • Expanded capacity. With 5G, any desired number of devices can transfer data simultaneously. Slow Internet connections when everyone is streaming at the same time are now a thing of the past.
5G availability	<p>5G with maximum possible speed is only available within the range of a Sunrise 5G mobile network cell. Sunrise Customer Service can determine actual availability based on a specific address.</p> <p>Availability is subject to the condition that maximum transmission speeds represent best-case performance and cannot be guaranteed. Actual Internet speeds depend on factors such as topography, network coverage, distance to the base station, surrounding structures, signal strength inside/outside buildings or other factors, and may be slower than the specified maximum Internet speeds.</p>
Terminal device	You need a 5G-capable terminal device to benefit from high-speed 5G.

	Use
Available for	<p>Option available for current Sunrise Prepaid rate plans.</p> <ul style="list-style-type: none"> - Sunrise Prepaid Unlimited - Sunrise Prepaid airbag - Sunrise Prepaid Young - <p>Change to a current rate plan? Simply send an SMS with the keyword "airbag" or "unlimited" to 5522.</p>
Registration by SMS or online	<p>Register by sending an SMS to 5522 with the text "7DAYS" or online in "My Sunrise".</p> <p>The option is activated immediately after registration if the credit balance is sufficient. If the credit balance is not sufficient at the time of registration, activation will be suspended until enough credit has been added to the account. Activation is confirmed by SMS.</p>
Duration	7 days. One day of use lasts 24 hours starting at the time of activation.
Renewal	<p>The option automatically renews every 7 days as long as sufficient credit is available.</p> <p>Renewal of the option is confirmed by SMS.</p> <p>If the credit balance is not sufficient at the time the option is renewed, option renewal is suspended for 72 hours. If sufficient credit is added to the account balance during this time, the option automatically activates at the time the credit is added. Otherwise the option will be permanently deleted and will have to be activated again if needed.</p>
Stop renewal	<p>Send an SMS containing the text "7DAYS STOP" to 5522 or deactivation of the option in "My Sunrise."</p> <p>Info: After deactivation, the option can be used with 4G+ until the runtime expires.</p>
Invoicing	The fee for the option is billed at the time of activation or renewal, either through an account debit.
Information about data speed	<p>The transmission speeds listed represent optimal performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings, or other factors and may be slower than the specified maximum Internet speed.</p> <p>Excessive use of mobile network services can impair network performance which has a direct effect on other mobile network customer's user experience. In order to prevent this situation, Sunrise will temporarily deprioritize data traffic of customers who reach a certain limit value. This generally only becomes noticeable when carrying out more data-intensive activities and only on antenna cells that are temporarily overloaded. More information you will find on our website.</p>
	Miscellaneous
Set-up/Personalization	At sunrise.ch/help you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.
Support	Free technical phone support at 0800 707 707

Miscellaneous

Contract components

- Provisions for proper use of mobile Internet
- Special provisions for mobile phone services
- General Terms and Conditions

All documents are available at www.sunrise.ch/gtc

Status

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