

Roaming packages travel data

Inexpensive roaming data packages for surfing abroad

- Various package sizes for all regions and zones in the world
- Also to supplement other roaming options

Roaming packages for mobile subscriptions and prepaid

	Roaming packages for Region 1		
Data volume for Region 1	500 MB	2 GB	6 GB
SMS keyword	S reg1	M reg1	L reg1
Usage time	12 months	12 months	12 months
One-time costs	CHF 9.90	CHF 19.90	CHF 49.90
	Roaming packages for countries outside Region 1 (zones)		
Data volume for Zone A	500 MB	2 GB	5 GB
SMS keyword	500 zona	2GB zona	5GB zona
Usage time	12 months	12 months	12 months
One-time costs	CHF 14.90	CHF 39.90	CHF 59.90
Data volume for Zone B	100 MB	500 MB	
SMS keyword	100 zonb	500 zonb	
Usage time	12 months	12 months	
One-time costs	CHF 29.90	CHF 69.90	
Data volume for Zone C	100 MB	500 MB	
SMS keyword	100 zonc	500 zonc	
Usage time	12 months	12 months	
One-time costs	CHF 39.90	CHF 99.90	
Data packages for Zone D	100 MB		
SMS keyword	100 zond		
Usage time	12 months		
One-time costs	CHF 49.90		

Countries Region 1 and Zones	
Region 1 countries (46 countries)	<p>Austria, Andorra, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom UK, United States of America (including Alaska, Hawaii, Puerto Rico), and Vatican City.</p> <p>Overseas territories of the countries listed are excluded:</p> <ul style="list-style-type: none"> • The Netherlands: Aruba, Bonaire, Curacao, Sint Eustasius, Saba, Sint Maarten. • France: French Guiana, French Polynesia, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, Saint Barthélemy, Saint Martin, Saint-Pierre and Miquelon, Wallis and Futuna. • USA: American Virgin Islands, American Samoa, Guam. • United Kingdom UK: Anguilla, Ascension, Bermuda, British Virgin Islands, Cayman Islands, Falkland Islands, Montserrat, Pitcairn, Sandwich Islands, South Georgia, St. Helena, Tristan da Cunha, Turks and Caicos Islands
Countries in Zone A	Albania, Argentina, Armenia, Australia, Bahrain, Belarus, Bosnia-Herzegovina, Brazil, Cambodia, Chile, China, Christmas Island, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Georgia, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Macau, Malaysia, Mexico, Moldova, Montenegro, Morocco, Myanmar, New Zealand, Nicaragua, North Macedonia, Palestine, Panama, Peru, Philippines, Qatar, Russia, Saint Barthélemy, Saint Martin, Serbia, Seychelles, Singapore, South Africa, South Korea, Sri Lanka, Taiwan, Thailand, Tunisia, Ukraine, United Arab Emirates, Uruguay, Vietnam
Countries in Zone B	Algeria, Angola, Anguilla, Antigua and Barbuda, Aruba, Azerbaijan, Bahamas, Bangladesh, Barbados, Bermuda, Botswana, Cameroon, Cayman Islands, Central African Republic, Cuba, Curaçao, Dominica, French Polynesia, Ghana, Grenada, Guinea, Guinea-Bissau, Guyana, Ivory Coast, Jamaica, Laos, Madagascar, Mauritius, Montserrat, Nepal, Nigeria, Oman, Saba, Saint Kitts and Nevis, Santa Lucia, Saudi Arabia, Senegal, Sint Maarten, St. Vincent and the Grenadines, Tanzania, Trinidad and Tobago, Turks and Caicos Islands, Uganda, Venezuela, Virgin Islands (GB), Yemen
Countries in Zone C	Cape Verde Islands, Congo, Democratic Republic, Eswatini (Swaziland), Gambia, Iran, Niger, Sierra Leone, Zambia
Countries in Zone D	Afghanistan, Benin, Bolivia, Bonaire, Burkina Faso, Chad, Ethiopia, French Guiana, Guadeloupe, Haiti, Kyrgyzstan, Lebanon, Liberia, Malawi, Mali, Martinique, Mayotte, Mongolia, Mozambique, Nauru, Pakistan, Papua New Guinea, Paraguay, Réunion, Rwanda, Samoa, Sint Eustatius, Sudan, Suriname, Tonga, Uzbekistan, Vanuatu, Zimbabwe
Satellite roaming	Roaming via satellite connections, such as in airplanes and on cruise ships, is not included in the roaming data packages and is blocked for data roaming.

	Use
Available for	<p>Mobile subscriptions: Available for all current mobile subscriptions</p> <p>Prepaid: Available for all Sunrise Prepaid tariffs excluding "Prepaid Take Away"</p>
Registration / Purchase	<ul style="list-style-type: none"> • cockpit.sunrise.ch (free access worldwide) • sunrise.ch/mysunrise • Sunrise Shop • Text the keyword for the desired data package to 5522 • Call center: 0800 707 505
Activation	<p>When roaming data for the first time, the data package is automatically activated. Activation must be done within 12 months of signing up / purchasing.</p> <p>Activation always occurs according to the Swiss time zone. Pay attention to time differences.</p>
Duration	The duration of 12 months starts when the package is activated. The duration is determined by the number of calendar days in the activation month and ends at the same time of day as when the packages was activated.
Renewal	The package ends automatically and is not renewed.
Time zone	Activation, deactivation, and duration of use are always executed based on the Swiss time zone. Pay attention to time differences.
Overages Data volume	<p>If you use up all of your included data volume before the duration of use is over, the data used from then until the end of the duration of use will be billed at the standard roaming rate.</p> <p>To keep costs under control, additional data usage after the package expires can be blocked in cockpit.sunrise.ch.</p>
Further options	A new package can be purchased at any time. The data volume of the previous package is used up first.
No transfer	If your included credit is not used up within the given duration period, it will expire. It cannot be transferred to a newly purchased package.
Usage control	<p>To assist with cost control, SMS messages will be sent to keep you informed of usage and data usage as follows:</p> <ul style="list-style-type: none"> • when the package is purchased • when the package is activated (first use abroad) • once 50% of the included data volume has been used up • once the included data volume has been used up • on the day when the package runs out at midnight. <p>You can also monitor data usage at cockpit.sunrise.ch.</p>

	Miscellaneous
Data billing increments	No increment
Credit hierarchy	<p>If several roaming data credits or roaming package are available during a stay abroad, they will be used up in the following order:</p> <ol style="list-style-type: none"> 1) Data volume of an activated travel data unlimited package (valid for 1 month). 2) Data volume of an activated travel days package (valid for 1 month) 3) Data volume of a mobile subscription (valid in the calendar month) 4) data volume of a recurring roaming option (valid in the calendar month) 5) Data volume of an activated travel data package (valid for 12 months) 6) Data volume of a purchased but not yet activated travel data package (valid for 12 months)
Data speed outside Switzerland	<p>Surfing abroad is also possible with high-speed 4G (up to 100 Mbps), depending on the country and the roaming partner. See sunrise.ch/roaming for a list of countries and roaming partners.</p> <p>Note: High-speed surfing abroad does not count against the monthly national high-speed data volume of the Freedom subscription.</p>
Set-up/Personalization	At sunrise.ch/help you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.
Support	Free support at www.sunrise.ch/kontakt
Contract components	<ul style="list-style-type: none"> - Special provisions for mobile phone services - General Terms and Conditions <p>All documents are available at www.sunrise.ch/gtc</p>
Status	17.05.2024