

Sunrise Home phone comfort

Sunrise landline calling subscription with no landline connection fee for unlimited calls to all Swiss landline and mobile networks.

Landline subscription

	Costs
Basic monthly fee (without discount)	CHF 15.00
Landline connection fee	Included
Activation fee	None
Prerequisite	You must have a Sunrise Home Internet subscription (starting at CHF 50.00/month) in order to purchase this service.
Sunrise advantage	10% discount off the basic fee when combining a Sunrise Internet, landline, and TV product with a Sunrise mobile subscription. Prerequisite: All products must be invoiced on the same bill.
	Calling in Switzerland
Calls to landlines	Unlimited Calls to special numbers (e.g. 084x, 090x, 18xx) and value-added services are excluded.
Calls to mobile networks (all providers in Switzerland)	Unlimited Calls to special numbers (e.g. 084x, 090x, 18xx) and value-added services are excluded.
Incoming calls	Free
Connection fee	None
Special and short numbers	To view the price list, visit sunrise.ch/specialnumbers
To block value-added service numbers	Chargeable value-added numbers (090x or 0960x numbers) can be blocked on request.
Toll-free numbers	0800: Calls to these numbers are free* 084x (0840, 0842, 0844, 0848): Shared cost numbers: Same rate regardless of the location in Switzerland from which the phone call is made, but no more than 7.5 cents per minute (+VAT, maximum price for a domestic connection to a landline).
Call forwarding	To the Sunrise mailbox free of charge. Otherwise you will be charged the connection fee that would have been incurred if you had called the number the call is forwarded to from your phone yourself.
Listening to voice messages	Free
Storing Voice messages	8 days Sunrise mailbox, 15 days Sunrise mailbox pro
Phone number suppression	Possible

	Calling to foreign countries (international)
Calls to foreign landlines	Country group 1: CHF 0.15 / Min. Country group 2: CHF 0.25 / Min. Country group 3: CHF 0.50 / Min. Country group 4: CHF 0.55 / Min. Country group 5: CHF 1.05 / Min. Country group 6: CHF 1.20 / Min.
Calls to foreign mobile networks	Country group 1: CHF 0.45 / Min. Country group 2: CHF 0.65 / Min. Country group 3: CHF 0.70 / Min. Country group 4: CHF 0.75 / Min. Country group 5: CHF 1.05 / Min. Country group 6: CHF 1.20 / Min.
Country group 1	Austria, Belgium, Canada, Denmark, Finland, France, Germany, Italy, Liechtenstein, Netherlands, Norway, Spain (incl. Balearic, Canary), Sweden, United Kingdom UK (incl. Guernsey, Isle of Man, Jersey), USA (incl. Alaska, Hawaii), Vatican City. Overseas territories of the countries listed are excluded.
Country group 2	Andorra, Australia, Faeroe Islands, Gibraltar, Greece, Ireland, Iceland, Israel, Luxembourg, Malta, Monaco, New Zealand, Portugal (incl. Madeira, Azores), San Marino, Cyprus
Country group 3	Albania, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Czech Republic, Estonia, Hong Kong, Hungary, Japan, Kosovo, Latvia, Lithuania, Macedonia, Moldova, Montenegro, Poland, Romania, Russia, Serbia, Singapore, Slovakia, Slovenia, Turkey, Ukraine
Country group 4	Algeria, Argentina, Brazil, Chile, China, Dominican Republic, East Timor, Egypt, Indonesia, Libya, Malaysia, Morocco, Mexico, Philippines, Puerto Rico, South Africa, South Korea, Taiwan, Thailand, Tunisia, Virgin Islands (USA),
Country group 5	Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Belize, Benin, Bhutan, Bolivia, Botswana, Brunei, Burkina Faso, Burundi, Cameroon, Central Africa Republic, Columbia, Congo Brazzaville, Congo Democratic Republic, Costa Rica, Djibouti, Ecuador, El Salvador, Equatorial Guinea, French Antilles, French Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guatemala, Guinea, Honduras, India, Iran, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Lebanon, Lesotho, Liberia, Martinique, Mauritania, Mongolia, Mozambique, Nepal, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Papua New Guinea, Paraguay, Peru, Qatar, Rwanda, Saint Barthélemy, Saint Martin, Saudi Arabia, Sierra Leone, Sri Lanka, Syria, Tajikistan, Tanzania, Trinidad and Tobago, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Zambia, Zimbabwe
Country group 6	Afghanistan, American Samoa, Anguilla, Antarctic, Antigua and Barbuda, Aruba, Ascension, Bahamas, Barbados, Bermuda, Cambodia, Cape Verde Islands, Caribbean, Cayman Islands, Chad, Christmas Island, Comoros, Cook Islands, Cuba, Diego Garcia, Dominica, Eritrea, Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, Guam, Guyana, Guinea-Bissau, Haiti, Iraq, Ivory Coast, Kiribati, Laos, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Island, Mauritius, Mayotte, Micronesia, Montserrat, Myanmar, Namibia, Nauru, Netherlands Antilles, New Caledonia, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Palau, Panama, Réunion, Saint Kitts and Nevis, Saint-Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Solomon Islands, Somalia, St. Vincent and the Grenadines, Sudan, Suriname, Swaziland, Tuvalu, Togo, Tokelau, Tonga, Turks and Caicos Islands, Vanuatu, Vietnam, Virgin Islands (GB), Yemen
Connection fee	The connection fee for calls made to foreign landline and mobile networks amounts to half of the per minute price of the country being called.
Calling billing increments	By the second

	Calling to foreign countries (international)		
Special and short numbers	Connections to special numbers, short numbers, and value-added services abroad are excluded from the standard rate and included calling credit. Connections of this nature may be charged at a higher rate. Note: Calls from Switzerland to certain value-added services or special numbers abroad can be blocked.		
Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.		
Calls to participants through a satellite connection	Calls made from Switzerland to participants with a mobile phone number who are on a cruise ship, for example, where the call is connected through satellite, are charged the normal Swiss domestic rate. The participant receiving the call will be responsible for paying the satellite roaming rate for the incoming call (see roaming price list).		
Calls to participants with a satellite number	Calls made from Switzerland to a satellite number (e.g. with area code 0087, 0088) are charged at higher per-minute rates of up to about CHF 16.00 depending on the satellite network used.		
Call forwarding abroad	Calls forwarded to a foreign phone number will be charged at the usual standard rate for outgoing phone calls made to foreign numbers.		
	Contract duration		
Minimum duration	None		
Cancellation	Can be cancelled at any time. Cancellation of this landline subscription will automatically result in the switch to Subscription Home phone start with no monthly basic fee.		
Switching subscriptions	You can always switch between Sunrise Home phone subscriptions free of charge.		
Invoicing	The basic fee is invoiced after activation. The basic fee is automatically invoiced on a monthly basis until cancellation. If you cancel during the current billing month, the basic fee will be charged on a pro-rated basis.		
	Miscellaneous		
Phone number porting	You can keep your old phone number when you switch to Sunrise, even if you will be switching to an area with a different area code (e.g. from 031 to 044). When this occurs, your area code will no longer be associated with the area you live in. If the old phone number is not ported and a new phone number is activated, the old phone number will remain blocked for six months. After that, it will be given to someone else. Sunrise will take care of the formalities associated with porting.		
Alarm	Sunrise Home phone comfort is not meant to be used with security systems with analog dial hardware (e.g. alarms). For more information, please contact our support department.		
Telephone hardware	Not included. The hardware must be connected to the Sunrise Modem (Sunrise Home internet) and be compatible with the Sunrise landline infrastructure.		
Available options	<table border="0"> <tr> <td>Mycountry flat option global option</td> <td>Flat calls to the country of your choice Lower per-minute prices in many countries</td> </tr> </table>	Mycountry flat option global option	Flat calls to the country of your choice Lower per-minute prices in many countries
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Support	Free technical support over the phone at 0800 707 707 (Mon. - Sat., 8:00 a.m. to 10:00 p.m., Sun., 9:00 a.m. to 10:00 p.m.)		

Miscellaneous

Contract components

- Contract for Internet, landline, and TV services
- Special conditions for Internet, landline and TV
- Sunrise mail user conditions
- General terms and conditions

Status

15.8.2018