

We Connect Wi-Fi

The flexible data subscription for mobile surfing with no minimum duration:

- Unlimited surfing in Switzerland
- 5G included
- Suited for Wi-Fi routers and hotspots
- A maximum speed of up to 2 Gbit/s in Switzerland
- 1 GB roaming included in most European countries

Mobile subscription data

Pricing	
Basic monthly fee for new customers (without discounts)	CHF 60.–
Basic monthly fee for existing customers	CHF 20.- (activation until 8.2.2024 - We Connect Benefit discount of CHF 40.-) CHF 30.- (activation from 9.2.2024 - We Connect Benefit discount of CHF 30.-)
	We Connect Benefit discount if the customer has at least one of the following products on the same bill: - Freedom, We, Fresh or Up mobile subscription - Landline product We Home, We Home+ or Sunrise Up
Activation fee incl. SIM (without discounts)	CHF 29.90
Mobile Internet in Switzerland	
Data volume	Unlimited
Maximum data speed in Switzerland	In the 3G, 4G or 5G networks up to 2 Gbit/s (download) and 300 Mbit/s (Upload) The maximum transmission speed cannot be guaranteed. Actual Internet speeds depend on factors such as topography, network coverage, distance from the transmission tower, surrounding architecture and signal strength inside/outside buildings among other factors and may be slower than the maximum Internet speed specified.
Note	Excessive use of mobile network services can impair network performance, which has a direct effect on other mobile network participant's user experience. In order to prevent this situation, Sunrise will temporarily deprioritize data traffic of customers who reach a certain limit value. This generally only becomes noticeable when carrying out more data-intensive activities and only on antenna cells that are temporarily overloaded. Please visit our website for more information.
Recommended devices	This data subscription is only suitable for Wi-Fi routers and hotspots. This subscription is not recommended for other device types such as smartphones, trackers, watches, tablets or laptops, etc.

Mobile Internet abroad (roaming)	
Mobile Internet abroad	<p>1 GB per month included in most European countries</p> <p>Your subscription will be blocked from further use abroad (roaming) once the limit of 1 GB has been reached. You can cancel the block at cockpit.sunrise.ch (worldwide free access). Other regions and countries are charged at the standard rate. After reaching the data limit, the standard roaming rate applies.</p>
Most European countries	<p>«Most European countries» is comprised of the following countries:</p> <p>Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, Netherlands, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom and Vatican City.</p> <p>Overseas territories of the countries listed are excluded.</p>
Standard roaming rates	<p>The rates depend on the country in which you are located (Regions 1-3). If the subscription does not have any credit or the credit has been used up, the following services will be charged at the standard roaming rate:</p> <ul style="list-style-type: none"> - SMS/MMS - Mobile Internet and data usage <p>Please see the roaming price list.</p>
Satellite roaming	<p>Roaming via satellite connections, such as on airplanes and cruise ships, is charged at higher rates.</p> <p>Satellite connections only support SMS. Data roaming is blocked.</p>
Data billing increments	<p>Accurate to the kilobyte, with rounding to the nearest 10 centimes per session.</p>
Cost control - Roaming Sunrise data alert	<p>Every time the customer goes abroad, they will automatically receive an SMS to inform them of the respective roaming rate. Receipt of the roaming info SMS can be switched on or off in the Sunrise Cockpit or My Sunrise.</p> <p>Sunrise data alert is activated by default with a monthly cost limit of CHF 100.–. The limit can be changed in the Sunrise Cockpit or My Sunrise. When 50% of the set limit is reached, an SMS info message is sent for cost control purposes. Once the cost limit is reached, roaming data usage will be blocked until the end of the month.</p> <p>The roaming cost limit Sunrise data alert includes the roaming data costs accrued within one calendar month without the charges for roaming options or roaming data packages.</p>
Contract duration	
Minimum duration	<p>No minimum duration</p>
Subscriptions without minimum duration, cancellation	<p>A subscription without a minimum duration may be canceled with a notice period of 60 days prior to the end of each month.</p>
Switching subscriptions	<p>You can switch between all We Connect subscriptions (We Connect track, We Connect surf, We Connect Wi-Fi, We Connect extra SIM track, We Connect extra SIM surf) at any time and free of charge.</p>

Contract duration							
Billing	The basic fee is billed after activation. The basic fee is billed automatically on a monthly basis until the option is canceled. If a customer signs up for or changes a mobile subscription during a billing month, the basic monthly fee and included services (minutes, SMS, MB, etc.) are billed on a prorated basis.						
Cancellation	<p>The subscription must be canceled either by phone or through Sunrise Chat. More details are available at sunrise.ch/cancellation. Cancellations submitted via letter or e-mail are not valid. Written cancellations will still be accepted for cancellations with phone number porting, as long as this cancellation is submitted electronically by the provider on behalf of the customer over the course of the porting process.</p> <p>Cancellation by phone</p> <ul style="list-style-type: none"> - From Switzerland: 0800 100 600 (free) - From abroad: +41 58 777 01 01 <p>Cancellation via Sunrise Chat</p> <ul style="list-style-type: none"> - The link to the chat is available at sunrise.ch/cancellation 						
Miscellaneous							
Included credit	Data that remains unused for a specific period will expire and are not rolled over to the next period.						
Service fees	See the service fees price list .						
Replacement SIM	CHF 29.90 for a replacement SIM or a SIM in a new form factor.						
Bill	<p>Bill by e-mail: free</p> <p>Bill by mail without detailed call statement: CHF 3.–</p> <p>Bill by mail with detailed call statement: CHF 4.–</p>						
Device plan	With every Mobile internet subscription, a Wi-Fi router or 5G hotspots can be purchased with a down payment from CHF 1.– and 24 monthly installment payments, with no interest and no extra charges.						
Sunrise network coverage	See network coverage map .						
Available options	<table border="0"> <tr> <td>Travel data options</td> <td>More affordable surfing abroad (roaming)</td> </tr> <tr> <td>Protect options</td> <td>Insurance for the device</td> </tr> <tr> <td>Surf protect</td> <td>Internet protection</td> </tr> </table>	Travel data options	More affordable surfing abroad (roaming)	Protect options	Insurance for the device	Surf protect	Internet protection
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Protect options	Insurance for the device						
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Set-up/Personalization	Find useful information and more options for your product at sunrise.ch/help . These include product set-up, call transfer, call suppression and tips for securing your product.						
Support	Free technical phone support at 0800 707 707						
Components of the contract	<ul style="list-style-type: none"> - Contract for mobile phone services - Provisions for proper use of mobile Internet - Special provisions for mobile telephony services - General terms and conditions <p>All documents are available at www.sunrise.ch/qtc.</p>						
Version	02.2024						