

Option travel unlimited EU+/USA/CAN

The perfect addition to Sunrise One or Sunrise Mobile Unlimited:

International calls:

- Unlimited in 36 countries
- Unlimited SMS worldwide

Roaming in Region 1:

- Unlimited calls
- Unlimited SMS
- Data roaming 4 GB

Option for Sunrise Mobile Unlimited (Sunrise One)

	Costs
Basic monthly fee	CHF 65.00

	Calling to foreign countries (international)
Calls from Switzerland to 36 countries	Unlimited and free in the following countries: Europe: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, The Netherlands, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, United Kingdom UK, and Vatican City. Intercontinental: Canada, United States (incl. Alaska, Hawaii, Puerto Rico).
	Overseas territories of the countries listed are excluded (see list below). International standard rate applies for other countries.
International SMS/MMS	Unlimited and free of charge in all countries of the world.
Special and short numbers	Connections to special numbers, short numbers, and VAS abroad, as well as calls to foreign countries over a satellite connection or calls to someone with a satellite number are excluded. Depending on the country and provider, calls made to special and short numbers while
Connection setup for	traveling abroad can incur high costs. See international VAS number price list.
Connection setup fee	None

	Calls and mobile Internet abroad (roaming)
Mobile Internet Region 1 data volume	4 GB per month included
Calls/SMS within one Region 1 country	Unlimited and free



	Calls and mobile Internet abroad (roaming)
Calls/SMS to Switzerland from one country in Region 1	Unlimited and free
Calls/SMS from one country in Region 1 to other countries in Region 1	Unlimited and free
Incoming calls abroad	Unlimited and free in Region 1
Connection setup fee	None
MMS	Not included in the option. Costs CHF 1.00/MMS
Other regions	Calls from one country in Region 1 to other countries (Region 2, 3, etc.) are not included in the option and are subject to the standard roaming rate.
	See <u>roaming price list</u>
Region 1 countries	The following countries belong to Region 1:
	Europe: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, The Netherlands, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom, and Vatican City.
	Intercontinental: Canada, USA (incl. Alaska, Hawaii, Puerto Rico)
	Overseas territories of the countries listed are excluded.
Special and short numbers	Calls made from the roaming country to normal special and short numbers within the country, including value-added services, are charged at the standard rate and not included in the roaming options.
Toll-free numbers	Calls made from a foreign country to "toll-free numbers" in the same country or another country are charged at a higher rate for special numbers and are not included in the roaming options.
Satellite roaming	Roaming over satellite connections, such as on airplanes and cruise ships, or calls to people with satellite numbers are not included and are charged at higher rates.
Call forwarding	When a call is forwarded in a roaming country in Region 1 (e.g. to a landline in Switzerland), both the incoming call and the forwarded outgoing call are included in the roaming options. When a call is forwarded from other foreign countries, both the incoming call and the
Farmed and the control of the contro	forwarded outgoing call are charged at the standard roaming rate.
Forwarding to the Sunrise mailbox	Call forwarding to the Sunrise mailbox in a country in Region 1 is included with the roaming options.
	If a message is received in your mailbox during a stay in another foreign country, the costs of the incoming call to the mobile device and the costs for the subsequent call that the mobile device makes back to the mailbox in Switzerland are charged at the standard roaming rate.
	Deactivate mailbox: #145# Activate mailbox: *145#



	Calls and mobile Internet abroad (roaming)
Listening to voicemail	Listening to your voicemail is included in Region 1; otherwise, it is charged at the standard roaming rate.

	Use
Available for	Sunrise Mobile Unlimited (Sunrise One)
Registration	 Online at <u>sunrise.ch/mysunrise</u> Via SMS by texting "TRAVEL UNLIMITED" to 5522 At any Sunrise center Through our call center: 0800 707 505
Activation	The option is activated starting the day after sign-up.
Duration	At least 1 month. The duration is based on the number of calendar days in the month of activation.
Renewal	At the end of each month, the option is automatically renewed at midnight (CET).
Cancellation	 Online at sunrise.ch/mysunrise Via SMS by texting "TRAVEL UNLIMITED STOP" to 5522 At any Sunrise center Through our call center: 0800 707 505 The option can be cancelled at the end of each subsequent contract period. The option can be used until midnight of the last day of the contract period (CET).
	The option is automatically cancelled if the subscription the option is based on is cancelled.
Invoicing	The fee for the option is billed upon registration. The option fee is automatically invoiced on a monthly basis until the option is cancelled. If you cancel during a billing period, the basic charge for the entire month will apply.
Time zone	Activation, deactivation, and duration of use are always executed based on the Swiss time zone. Pay attention to time differences.
Exceeding data volume	If you use up all of your included data volume before the duration of use is over, the data used from then until the end of the duration of use will be billed at the standard roaming rate.
	Further data usage after the option ends can be blocked in cockpit.sunrise.ch in order to control costs.
Added data volume	Data volume can be increased anytime at an affordable price with Travel data options.
No transfer	If your included credit is not used up within the given duration period, it will expire. It cannot be transferred to a newly purchased option.
Further options	It is not possible to subscribe to multiple "travel unlimited EU+/USA/CAN" options at the same time. Travel data packages are available for additional data volume.
Usage control	To assist with cost control, SMS messages will be sent to keep you informed of usage and data usage as follows: - SMS when an option is purchased - SMS when 50% of the included data volume is used up - SMS message once the included data volume has been used up
	You can also monitor data usage at cockpit.sunrise.ch.



	Miscellaneous
Overseas territories	The following countries are considered overseas territories (not included in the option):
	 The Netherlands: excluding Bonaire, Sint Eustasius, Saba, Aruba, Curaçao, Sint Maarten. France: excluding French Guyana, Guadeloupe, Martinique, Mayotte, Réunion, Saint Martin, Saint Barthélemy, Saint-Pierre and Miquelon, Wallis and Futuna, French Polynesia, New Caledonia. USA: excluding US Virgin Islands, American Samoa, Guam, Puerto Rico*. United Kingdom: excluding Anguilla, Bermuda, British Virgin Islands, Falkland Islands, Cayman Islands, Montserrat, Pitcairn, St. Helena, Ascension, Tristan da Cunha, South Georgia, Sandwich Islands, Turks and Caicos Islands. *Puerto Rico is included in roaming for Region 1.
Support	Free technical support over the phone at 0800 707 707
	(Monday to Friday 8 a.m.–10 p.m., Saturday and Sunday, 10 a.m.–7 p.m.)
Components of the contract	Contract for mobile phone servicesSpecial provisions for mobile telephony servicesGeneral Terms and Conditions