

Sunrise Take Away Freedom relax

The flexible subscription without a minimum duration for mobile surfing:

- Unlimited surfing in Switzerland
- 4G high-speed Internet up to 5 GB
- Surfing in Europe, USA, Canada up to 50 MB

Mobile subscription (only data)

	Costs
Basic monthly fee (without discount)	CHF 35.00
Other costs	CHF 1.20/day until the end of the billing month after all of the included 4G high-speed volume is used up, as long as this feature activated. See the speed extra option below.
Sunrise advantage	For subscriptions with a reduced basic fee, either the advantage or ONE discount will be suspended during the time of the discount. For Sunrise Home products, the suspension applies to the entire Sunrise Home product category (TV, Internet, landline phone).
SIM	CHF 55.00

	Mobiles Internet in Switzerland
Data volume	Unlimited
4G High Speed Data speed	up to 5GB /month included After using up all of your 4G high-speed volume, your speed will be reduced (128 kbit/s) if the Sunrise speed extra option is not activated.
Maximum speed	LTE/ 4G bis zu 100 Mbit/s (Download) und 50 Mbit/s (Upload)
Speed extra option	After using up the 4G high-speed volume included in your Freedom rate, it will allow you to continue surfing automatically with 4G high-speed service for just CHF 1.20 per day (up to 1 GB per day). One day is counted starting from the time of first use until midnight of the same day.
Data billing cycle	In 20 KB increments. Every partially used unit will be billed as a full unit.
Note	The transmission speeds listed represent optimal performance and cannot be guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings, or other factors and may be slower than the specified maximum Internet speed.

	Mobiles Internet abroad (roaming)
Mobile Internet abroad Region 1	<p>50 MB data volume included</p> <p>Data exceeding this amount is charged at the standard rate of CHF 1.00 per MB</p> <p>Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom, United States (including Alaska, Hawaii, Puerto Rico), Vatican City. Overseas territories of the countries listed are excluded.</p> <p>European continent except: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Moldova, Montenegro, Russia, Serbia, Ukraine.</p>
Mobile Internet abroad Region 2	<p>CHF 3.00 per MB</p> <p>Albania, Algeria, Australia, Bahrain, Bosnia and Herzegovina, Brazil, Egypt, Dom. Republic, Israel, Jordan, Kosovo, Lebanon, Libya, Macedonia, Mexico, Montenegro, Morocco, Oman, Palestine, Qatar, Saudi Arabia, Serbia, Singapore, South Africa, Thailand, Tunisia, United Arab Emirates, Yemen</p>
Mobile Internet abroad Region 3	<p>CHF 15.60 per MB</p> <p>Afghanistan, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bangladesh, Barbados, Belarus, Belize, Benin, The Bermudas, Bhutan, Bolivia, Botswana, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Islands, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Congo Brazzaville, Congo Democratic Republic, Cook Islands, Costa Rica, Cuba, Djibouti, Dominica, Ecuador, El Salvador, Ethiopia, Fiji, French Guyana, French Polynesia, French Antilles, Gabon, Gambia, Georgia, Ghana, Grenada, Guatemala, Guyana, Guinea, Guinea-Bissau, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Ivory Coast, Jamaica, Japan, Kazakhstan, Kenya, South Korea, Kuwait, Kyrgyzstan, Laos, Liberia, Macau, Madagascar, Malawi, Malaysia, Maldives, Mali, Martinique, Mauritania, Mauritius, Mayotte, Moldavia, Mongolia, Montserrat, Mozambique, Namibia, Nauru, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Pakistan, Panama, Papua New Guinea, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Réunion, Russia, Rwanda, Saint, Barthélemy, Saint Kitts and Nevis, Saint Martin, St. Vincent and the Grenadines, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Sierra Leone, Sri Lanka, Sudan, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Togo, Trinidad and Tobago, Turkmenistan, Turks and Caicos Islands, Uganda, Ukraine, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, United States Virgin Islands, Zambia, Zimbabwe Rep. of Chad, Zimbabwe</p>
Data billing cycle	<p>Region 1: In 100 KB increments Region 2: In 100 KB increments Region 3: In 20 KB increments Increments are billed per session.</p>

Mobiles Internet abroad (roaming)	
Data volume hierarchy	<p>If several data volume options are available while you travel abroad in Region 1, data is used up in the following order:</p> <ol style="list-style-type: none"> 1. Data volume of an activated roaming option 2. Data volume of the mobile subscription
Cost control data connections	<p>Every time you go abroad, you will automatically receive an SMS informing you of the applicable roaming rate. Sunrise data alert is activated by default and will send SMS messages to keep you informed of the current data costs for connections at the standard rate for the purpose of cost control:</p> <ol style="list-style-type: none"> 1. First informational SMS message sent at CHF 50.00 data roaming 2. Second informational SMS sent at CHF 100.00 data roaming 3. Third informational SMS sent at CHF 200.00 data roaming 4. Data usage will be blocked after CHF 300.00 data roaming <p>Deactivation alert: SMS with the text STOP to 3310. Reactivation alert: SMS with the text START to 3310 To lift the block: Send an SMS with the text UNBLOCK to 3310 Under certain conditions and depending on the country where you are accessing the Internet, there may be time delays between the generated roaming volume and the sending of the alert SMS or blockage of data usage.</p>
Contract duration	
Minimum duration	No minimum duration
Contract without minimum duration, Cancellation	No minimum duration. The subscription can be cancelled on any day with a notice period of 60 days.
Switching subscriptions	You can switch between all mobile Internet subscriptions (start, comfort and unlimited) for free at any time.
Billing	The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled. If you register or change a mobile subscription during a current billing month, the monthly basic fee and the included services (minutes, SMS, MB, etc.) will be charged pro rata.
Included volume	An unused data or call allotment for a specific period expires and will not be transferred to the next period.
Cancellation contact	<p>The termination of the subscription must be done either over the phone or via Sunrise Chat. Visit sunrise.ch/cancellation for more details. Terminations submitted in a letter or e-mail are not considered valid. For terminations with phone number porting, written notice of termination will still be accepted as long as the new provider submits it electronically on behalf of the customer within the context of the porting process.</p> <p>Termination over the phone</p> <ul style="list-style-type: none"> - From within the country: 0800 100 600 (free of charge) - From another country: +41 58 777 01 01 <p>Termination via Sunrise Chat.</p> <ul style="list-style-type: none"> - The link to the chat is available on sunrise.ch/cancellation

	Miscellaneous						
Service fees	See the price list for service fees .						
Replacement SIM	CHF 55.00 to replace a SIM or obtain a SIM in a new format.						
Bill	Bill by e-mail: free Bill by mail without detailed connection listing: CHF 3.00 Bill by mail with detailed connection listing: CHF 4.00						
Sunrise network coverage	See network coverage map .						
Available options	<table border="0"> <tr> <td>Travel data options</td> <td>Less expensive surfing abroad (roaming)</td> </tr> <tr> <td>protect options</td> <td>Insurance for your device</td> </tr> <tr> <td>surf protect</td> <td>Internet protect</td> </tr> </table>	Travel data options	Less expensive surfing abroad (roaming)	protect options	Insurance for your device	surf protect	Internet protect
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Set-up/Personalization	At sunrise.ch/help you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.						
Support	Free technical phone support at 0800 707 707						
Contract components	<ul style="list-style-type: none"> - Contract for mobile phone services - Special provisions for mobile telephony services - General Terms and Conditions <p>All documents are available at www.sunrise.ch/qt.c.</p>						
Status	November 2019						