


Sunrise TV neo light

Sunrise TV neo is the popular and successful television streaming app from Sunrise – for all TV fans. With the following features, **Sunrise TV neo light** offers the best live TV entertainment for smart phones, tablets and laptops (note: TV neo light is only available as a benefit in combination with a We Mobile subscription!):

- Live TV with more than 240 TV channels (120+ in HD)
- Stay tuned with up to 4 live channels at the same time
- Favorite channels list
- Convenient search function



	Costs
Basic monthly fee (without discounts)	None for We Mobile M, L, XL and We Mobile M / L / XL young users. After canceling a We Mobile subscription: CHF 2.50/month
When switching from or canceling We Mobile subscription	If a customer switches subscription to Mobile start or Mobile classic (also applies to young), or if they cancel their We Mobile subscription, they can continue to use TV neo light for CHF 2.50 per month.
Activation fee	None
Requirement	To access the service, you will need an iPhone or iPad (iOS 10 or higher) or an Android phone or tablet (Android version 7 or higher) with Internet or an Internet browser (Edge, Firefox, Chrome, Safari).
	TV features
Live TV	240+ channels, including 120+ in HD
ComeBack TV	No
Recording function	No
Live Pause	No
Download	No
Favorites list	Yes
Suggested shows	Yes, with personal recommendations
TV guide / Channel list	Yes
Multiview	Stay tuned with up to 4 channels at the same time; picture-in-picture view or mosaic

	Contract duration
Minimum duration	1 month
Cancellation	The subscription can be canceled at the end of the current billing period.
Billing	If the associated We Mobile rate is canceled, the customer will be charged the basic fee after the mobile rate has been deactivated. The basic fee will then be billed automatically on a monthly basis until the subscription is canceled.
How to cancel	The subscription must be canceled via My Sunrise .
Usage for commercial purposes	Commercially broadcasting television and radio programs using Sunrise TV, e.g. in public spaces, restaurants, hotels, businesses, shop windows, etc., may require a license from a Swiss copyright fee collection agency, depending on how the programs are used. Customer are solely responsible for registering and obtaining the relevant rights from the fee collection agency. Due to licensing restrictions, commercial use of ComeBack TV, recordings, and the Live Pause function is not permitted.
Channel list subject to modifications	The channel list may change during the contract duration due to legal regulations or individual agreements with broadcasting companies for certain channels.
	Miscellaneous
Devices	The subscription can be used on as many devices as you like. At the same time, TV neo light can be used on one device.
Downloading the TV neo app	The TV neo app can be downloaded for free from the Apple App Store or the Google Play Store .
	
Set-up / Personalization	Find useful information and more options for your product at sunrise.ch/help . These may include: Product setup, call transfer, withholding your number and tips for securing your product.
Support	Free over-the-phone technical support at 0800 707 707
Components of the contract	<ul style="list-style-type: none"> – General terms and conditions – TV App terms of use <p>All documents are available at www.sunrise.ch/gtc.</p>
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