

## Mobile Internet unlimited 5G

The flexible subscription without a minimum duration for mobile surfing:

- Unlimited surfing in Switzerland
- Unlimited mobile data with high-speed 5G in Switzerland
- 1 GB roaming in Region 1 (Europe, USA, Canada)

### Mobile subscription data

	Charges
Basic monthly fee (without discounts)	CHF 59.00
Validity of the Sunrise advantage/Sunrise One discount in promotions	<p>10% discount off the basic fee when combining a Sunrise Internet, landline, and TV product with a Sunrise mobile subscription. Prerequisite: All products must be invoiced on the same bill.</p> <p>For subscriptions with offer-related advantages (e.g. subscriptions with a reduced basic fee, subscriptions with free services, or subscriptions with free or reduced devices), the Sunrise advantage or Sunrise One discount will be paused during the promotion period. For promotions with a reduced basic fee (as of September 16, 2019), this applies for the period of the price reduction; for promotions with free or reduced devices (as of March 16, 2020), this applies for the set contract duration of the subscription that is eligible for a discount.</p> <p>For Sunrise Home products, the suspension of the discount applies to the basic fees of all subscriptions (Internet, landline network, TV).</p>
Activation fee (including SIM)	CHF 55.00
	Mobile Internet in Switzerland
Data volume	Unlimited
Data speed	Unlimited high-speed 5G
Maximum speed	Up to 2 Gbit/s on the 5G network Up to 700 Mbit/s (download) and 300 Mbit/s (upload) on the 4G network
5G advantages	<ul style="list-style-type: none"> <li>• Ultra-short response times, maximum speed. There are no longer any noticeable delays. Mobile Internet will be up to 20 times faster than today's 4G and 4G+ connections. This allows enormous volumes of data to be transmitted very quickly.</li> <li>• Expanded capacity. With 5G, any desired number of devices can transfer data simultaneously. Slow Internet connections when everyone is streaming at the same time are now a thing of the past.</li> </ul>

Charges	
5G availability	<p>5G with maximum possible speed is only available within the range of a Sunrise 5G mobile network cell. Sunrise Customer Service can determine actual availability based on a specific address.</p> <p>Availability is subject to the condition that maximum transmission speeds represent best-case performance and cannot be guaranteed. Actual Internet speeds depend on factors such as topography, network coverage, distance to the base station, surrounding structures, signal strength inside/outside buildings or other factors, and may be slower than the specified maximum Internet speeds.</p>
Terminal device	You need a 5G-capable terminal device to benefit from high-speed 5G with the Sunrise 5G option.
Mobile Internet abroad (roaming)	
Mobile Internet abroad	<p>1 GB per month included in Region 1</p> <p>Your subscription will be blocked from further use abroad (roaming) once the limit of 1 GB has been reached. You can cancel this block at <a href="http://cockpit.sunrise.ch">cockpit.sunrise.ch</a> (worldwide free access). Other regions and countries at the standard rate. After included data volume has been used up, charged at the standard roaming rate.</p>
Region 1 countries	<p>The following countries belong to Region 1:</p> <p>Europe: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, Netherlands, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom, and Vatican City.</p> <p>Intercontinental: Canada, USA (incl. Alaska, Hawaii, Puerto Rico)</p> <p>Overseas territories of the countries listed are excluded.</p>
Roaming standard rates	<p>The rates depend on the country where you are located (Regions 1-3). If the subscription does not have any credit or the credit has been used up, the following services will be charged at the standard roaming rate:</p> <ul style="list-style-type: none"> <li>- SMS/MMS</li> <li>- Mobile Internet and data usage</li> </ul> <p>Please see <a href="#">roaming price list</a>.</p>
Satellite roaming	<p>Roaming over satellite connections, such as on airplanes and cruise ships, is charged at higher rates.</p> <p>Only satellite connections via Call/SMS/MMS are possible. Data roaming is blocked.</p>
Data billing increments	<p>Region 1: in 100 KB increments Region 2: in 100 KB increments Region 3: in 20 KB increments Increments are billed per session.</p>

	Mobile Internet abroad (roaming)
Cost control roaming Sunrise data alert	<p>Every time you go abroad, you will automatically receive an SMS informing you of the applicable roaming rate. The receipt of roaming Info-SMS can be switched on or off in the Sunrise Cockpit or My Sunrise.</p> <p>Sunrise data alert is activated by default with a monthly cost limit of CHF 100. The limit can be changed or deactivated in the Sunrise Cockpit or My Sunrise. When 50% of the set limit is reached, an SMS info is sent for cost control purposes. Once the cost limit is reached, roaming data traffic will be blocked until the end of the month.</p> <p>Canceling the block for the current month: Send an SMS (free) with the text "UNBLOCK" to 3310</p> <p>The roaming cost limit Sunrise data alert includes the roaming data costs incurred within one calendar month without the charges for roaming options or roaming packages.</p> <p>Under certain conditions and depending on the country where you are surfing the Internet, there may be a time delay between the generated roaming volume and the sending of the alert SMS or blockage of data usage.</p>
	Contract duration
Minimum duration	No minimum duration
Contract without minimum duration, Cancellation	No minimum duration. The subscription can be cancelled at the end of each month with a notice period of 60 days.
Switching subscriptions	You can switch between all mobile Internet subscriptions (start, comfort and unlimited) for free at any time.
Billing	The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled. If a customer signs up for or changes a mobile subscription during a billing month, the basic monthly fee and included services (minutes, SMS, MB, etc.) are billed on a prorated basis.
Cancellation contact	<p>The termination of the subscription must be done either over the phone or via Sunrise Chat. Visit <a href="https://sunrise.ch/cancellation">sunrise.ch/cancellation</a> for more details. Terminations submitted in a letter or e-mail are not considered valid. For terminations with phone number porting, written notice of termination will still be accepted as long as the new provider submits it electronically on behalf of the customer within the context of the porting process.</p> <p>Termination over the phone</p> <ul style="list-style-type: none"> <li>- From within the country: 0800 100 600 (free of charge)</li> <li>- From another country: +41 58 777 01 01</li> </ul> <p>Termination via Sunrise Chat.</p> <ul style="list-style-type: none"> <li>- The link to the chat is available on <a href="https://sunrise.ch/cancellation">sunrise.ch/cancellation</a></li> </ul>
	Miscellaneous
Included volume	Data quotas that remain unused for a specific period will expire and are not rolled over to the next period.
Service fees	See the <a href="#">price list for service fees</a> .
Replacement SIM	CHF 55.00 to replace a SIM or obtain a SIM in a new format.

	Miscellaneous						
Bills	<p>Bill by e-mail: Free</p> <p>Bill by mail without detailed connection listing: CHF 3.00</p> <p>Bill by mail with detailed connection listing: CHF 4.00</p>						
Device plan	<p>One tablet, 4G hotspot, etc., can be purchased with each mobile Internet subscription with a down payment starting at CHF 1.00 and 24 monthly installments with no interest or fees.</p>						
Sunrise network coverage	<p>See <a href="#">network coverage map</a>.</p>						
Available options	<table border="0"> <tr> <td>travel data options</td> <td>Less expensive surfing abroad (roaming)</td> </tr> <tr> <td>protect options</td> <td>Insurance for your device</td> </tr> <tr> <td>surf protect</td> <td>Internet protection</td> </tr> </table>	travel data options	Less expensive surfing abroad (roaming)	protect options	Insurance for your device	surf protect	Internet protection
travel data options	Less expensive surfing abroad (roaming)						
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Set-up/Personalization	<p>At <a href="http://sunrise.ch/help">sunrise.ch/help</a> you can find useful information and other options for your product. These include, for example, product setup options, call transfer, call suppression and tips for securing your product.</p>						
Support	<p>Free technical phone support at 0800 707 707</p>						
Components of the contract	<ul style="list-style-type: none"> <li>- Contract for mobile phone services</li> <li>- Provisions for proper use of mobile Internet</li> <li>- Special provisions for mobile telephony services</li> <li>- General Terms and Conditions</li> </ul> <p>All documents are available at <a href="http://www.sunrise.ch/gtc">www.sunrise.ch/gtc</a>.</p>						
Status	<p>March 2020</p>						